

## Pioneer Ranpro B405FUL.GR PU boots (SureWerx part number V4240640-XX)

**Product: Pioneer Ranpro B405FUL.GR PU boots (V4240640-XX)**



**Impacted Manufacturing Date:** August 2023. Ship to Distributor/End User – November 2023

As part of SureWerx's ongoing commitment to delivering high quality products, we are notifying our customers of an identification issue related to a small number of RANPRO Boots. The affected product was produced in August 2023 and began shipping from SureWerx in November 2023. SureWerx has determined that **these boots were mis-labeled with an EH identifier (Electrical Hazard) but would not meet the Electrical Hazard requirement of the ASTM standard and could expose the worker to an injury.** There are no current reports of injuries or accidents related to these materials.

Due to this, we are sending out this product advisory notice. Please check with Surewerx Customer Service if you think you may have any of the affected boots and they will help you determine if the boots are affected by the advisory and what steps you need to take to receive replacement boots. Any affected products should be removed from service immediately. Failure to read and follow all instructions associated with this Notice may result in an injury of a user. Instructions for appropriate next steps are below.

### **Distributors/End Users:**

**Step 1:** Locate the EH (Electrical Hazard) identifier on this specific model of boot (see Figure 1). If your specific model of boot has an EH identifier (as shown in Figure 1), it may be affected by this advisory. If your specific model of boot does not have an EH identifier, then they are not impacted by this product advisory and may be returned to service. Refer to Figure 2 for further clarification. If you are unsure if your boot is affected by the advisory, please check with SureWerx Customer Service.

**Figure 1: Model B405FUL.GR with mislabeled safety information**



Look for a tag in the middle of the outside of the boot. On the third line under /ASTM F2413-18 you will see the following:  
 “PR” – Boot is in NOT impacted  
 “EH PR” – Boot IS impacted

**Figure 2: Models not affected by this advisory**



**Step 2:** Email SureWerx Customer Service at [surewerxod@surewerx.com](mailto:surewerxod@surewerx.com) for guidance on disposing of the mislabeled boots and receiving a replacement pair.

SureWerx remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you. We appreciate your continued support of SureWerx products and services.

Eric Fouts

Chief Supply Chain Officer